



MEETING NOTICE

Pilot Study: Survey of Disability Access Services Provided by California Health Plans

The Office of the Patient Advocate (OPA), in collaboration with the California Foundation for Independent Living Centers and the Center for Disability Issues and the Health Professions, piloted a survey to gather baseline data on the accessibility of services provided by California health plans for consumers with disabilities.

The survey invitation was sent to health plans on January 11, 2006 with deadline for submitting a response due February 7, 2006. A public meeting was held in March to discuss preliminary findings and recommendations from the contractor.

A follow up meeting has been scheduled for Wednesday, August 23, 2006 from 10:00 AM up to 12:00 PM at OPA offices in Sacramento and Los Angeles to discuss the final report and recommendations from the contractor as well as the next steps of the project. The full Report and Executive Summary are available on the OPA website at www.opa.ca.gov.

LOCATION INFORMATION:

Junipero Serra Building
320 W. 4th Street, Suite 880
Los Angeles, California 90013

OR

U.S. Bank Building
980 9th Street, 5th Floor
Sacramento, CA 95814

RSVP and Public Comment Process

Although not required, in order to facilitate the public meeting process we encourage individuals who wish to attend to RSVP no later than Monday, August 21, 2006. Please specify the location (Los Angeles or Sacramento) where you plan to attend.

Assistance to Individuals with Disabilities at the Public Meeting:

OPA is committed to making the meeting accessible to individuals with disabilities. Anyone needing disability related accommodations, such as sign language interpreters, Brailled meeting materials, computer-assisted real-time (CART) reporting, should request this at the time of reservation. In order to ensure accommodation please make your requests at least seven days prior to the meeting.

CONTACTS:

To RSVP for the meeting, submit written comments, or to receive accommodations please contact:

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